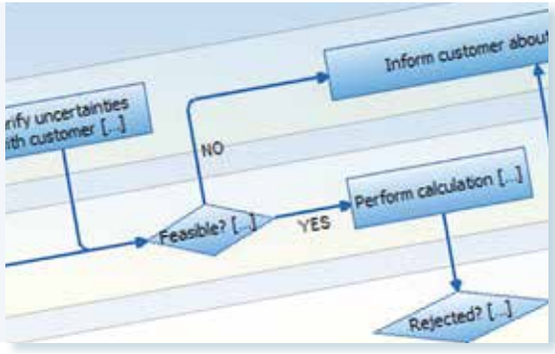
ConSense GmbH – The Company

Innovative Software Solutions
for Quality Management and
Integrated Management Systems

ConSense

A Holistic Approach, User-friendly Application, Maximized Acceptance.



At ConSense GmbH, we have been developing innovative software solutions for quality management systems and integrated management systems in Aachen since 2003.

For a wide range of companies in very wide-ranging industries we offer intelligent and particularly user-friendly solutions for complete electronic support for DIN EN ISO 9001, ISO 14001, OHSAS 18001 and numerous other standards. All of the ConSense software solutions are designed to be modular. This means that they can be combined with each other and adapted to the needs both of smaller/medium-sized companies and to the different requirements of large corporations with widely networked international locations.

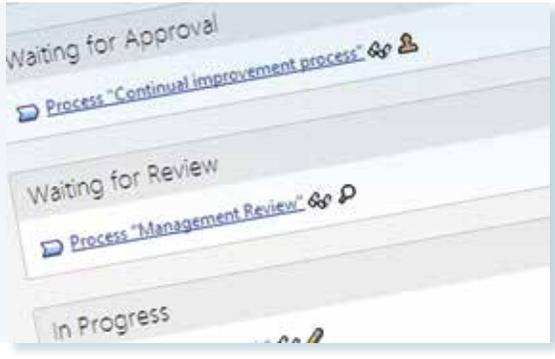
With our holistic and process-oriented approach, our development work focuses on delivering optimized support for processes and maximizing the user-friendliness of our products. As part of the technical, organizational and HR introduction of ConSense software solutions, we will not only support you with modern strategies and concepts in all phases of the introduction, but we will also help you along the way once the systems have gone live. Our software solutions ensure the highest possible acceptance levels among users and help to optimize your business processes through maximized efficiency and transparency in mapping, planning and controlling – thereby helping to make them even more profitable.

Technology, Organization, People
Our Strength is to look at all Aspects of QM Projects

Transparent processes, efficient procedures, profitable optimization

Quality management systems and integrated management systems can only unfold their full benefits if all employees in a company are provided with quick, easy and up-to-date access to the information that is relevant for them. This is only possible in the long term if the time and effort it takes to manage the system and keep it up to date is low for everyone involved.

With the ConSense software solutions you will benefit from highest transparency in all procedures in order to continuously achieve lasting improvements – with reduced outlay for installation and setup, maintenance and administration and particularly user-friendly application of the system.

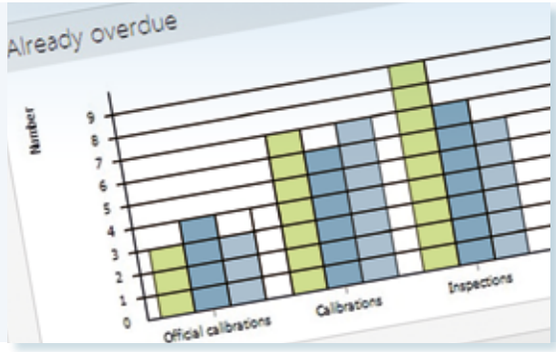


Our software products offer the following benefits:

Personalized address and overview: Individual selection of relevant information with a personalized address for the corresponding employees.
Significantly improved level of acceptance: High approval among employees and consistent use thanks to the user-friendly operation, intuitive navigation and ease of system maintenance and management.
Individually customizable process maps: Fast and easy modelling of processes tailored to specific requirements without technical requirements, option for adopting existing process descriptions via defined interfaces.

Transparent organization of procedures: Clearly laid out structures with clear definitions of processes and direct access to up-to-date information and key process data.
Clear assignment of roles: Direct linking of all process steps with the corresponding employees or departments.
Automated processes: Reduced burden in terms of routine tasks thanks to automatic control and management of all important documents, support for all types of document (e.g. Microsoft® Office or OpenOffice documents, CAD drawings, image files etc.).
Reliable compliance with standard requirements: Full electronic support and monitoring of wide-ranging standard requirements and certification standards.

A Detailed Look at Our Products



ConSense software solutions are designed to be modular. They are made up of the basic products ConSense IMS|QMS|PMS, ConSense FORMS (for form management), ConSense GxP (for validation management) and ConSense GDPR (for data protection).

These can be individually supplemented with different modules to suit your requirements, e.g. action management, training management, complaints management and many more.

The Enterprise version supports complex organizations with multiple national or international sites and different languages.

ConSense IMS: Integrated management system for more concentrated resources

You can bring together all of the standards and directives that are relevant for your company – e.g. in areas like qualifications management, environmental or occupational health and safety – in a single interface: ConSense IMS offers systematic electronic linking for the processes and data in your company. This highlights links, concentrates resources and creates synergies: The interactions between all processes and workflows are optimized and managed, monitored and controlled centrally.

Highlights: Central recording and processing of different parallel systems, incorporation of a wide range of standards and bodies of rules, structured flow of information, clearly laid out presentation and optimized integration options.

ConSense Software for Quality Management and Integrated Management

ConSense QMS: Excellent quality management

Reach the highest quality standards and reliably meet all of the requirements needed for the certification you are aiming for: ConSense QMS will ensure that the requirements set out in the relevant standards relating to organization and processes as well as the requirements in DIN EN ISO 9001, ISO/TS 16949 and many other standards are implemented and documented without any gaps and in full compliance with the standards.

Highlights: Automated routine processes, systematic and personalized provision of information, electronic monitoring of QM requirements, daily retrieval of up-to-date data and intuitive navigation. ConSense QMS is an integral component of ConSense IMS.

ConSense PMS: Transparent process management

Increase your productivity with a process management system that is perfectly coordinated to the needs of your company: ConSense PMS systematically documents all of the business processes in your company. In the process, it identifies potential for improvement and optimization, thus delivering fast, efficient and reliable process design.

Highlights: Process modelling that can be individually modelled, transparent graphical processing of key parameters and performance indicators for reliable analysis and control of all business processes, clear assignment of roles and integrated interfaces. ConSense PMS is an integral component of ConSense QMS.

ConSense FORMS: Intelligent and dynamic form management tool

Bring structure and transparency to all of your forms: ConSense FORMS allows you to easily create, manage and evaluate electronic forms. Completed documents are automatically forwarded to the designated departments in the company.

Highlights: Structured data collection, individual adaptation of the forms, pre-definable workflows, defined access authorization levels, error reduction and accelerated procedures through automated completion, uninterrupted history and standardized quarterly or annual evaluations. ConSense FORMS can be fully integrated in ConSense IMS|QMS|PMS if required.

ConSense GxP: Valuable support for validation management

Helping you keep tight control over complex requirements for “good manufacturing practices” in medicine, pharmaceuticals, life sciences and healthcare: ConSense GxP makes it easier to comply with the numerous standards and directives that are required as part of quality management (including 93/42/EEC, EudraLex GMP Directive Vol. 4 Annex 11, MEDDEV-EU guidelines or FDA Title 21 CFR Part 11). Here, ConSense will take care of document management, which is more complex in these areas, thereby simplifying both the validation and implementation of processes.

Highlights: Support to ensure compliance with standards and directives, validation support, audit-proof archiving, electronic signatures, linking to training and qualifications management, dedicated roles and rights concept, audit trail, process implementation, configurable reporting and an overview of employee qualifications. ConSense GxP offers support for integrated management systems based on ConSense IMS.

ConSense modules: QM software tailored to your preferences

Which modules do you need? With ConSense you can respond flexibly to the specific requirements in your company. You can upgrade ConSense IMS|QMS|PMS with different modules to put together your own individual complete solution. Numerous interfaces allow integration into existing structures.

Highlights: Action management, management of key performance indicators, audit management, test equipment management, complaints management, training management, qualifications management, risk management, hazardous materials management, knowledge management (WIKI), data protection management (GDPR) and many more.

Software, Support, Training and Exchange

Our complete range of services covers far more than just the development of modern software solutions. We will also help you with areas such as the application, management, maintenance and acceptance of quality management systems and integrated management systems.

Project support and organization:

Our experts can provide you with qualified project support during the introduction of ConSense management software – covering everything from process planning and analysis to the optimization of your organizational processes. Your personal contact will help you with all of the steps – during rollout and beyond, when the system is live and up and running.

Technology and software:

With ConSense IMS|QMS|PMS, ConSense FORMS, ConSense GxP and our large number of modules we have developed innovative software solutions for process management, quality management and and integrated management systems that can be individually tailored to suit your requirements.

Employees and qualifications:

The close network with our users and the regular meetings and workshops help to drive the development of all ConSense products in the best interests of our customers. There are also various forums in which you can benefit from exchanges with other ConSense users, e.g. during our annual user conventions. In addition, the ConSense Academy we have set up also offers qualified training courses – ranging from open seminars to webinars – that are designed to teach you how to work with all ConSense products and modules.

ConSense GmbH: About us

We are one of the technologically leading providers of software for management systems and have been developing modern and holistic solutions since 2003 from our headquarters Aachen for all industries and sizes of company.

With well over 600 customers and hundreds of thousands of users, our software products are used in industries including the services sector, healthcare, energy, manufacturing industry, automotive, pharmaceutical industry, institutes, public authorities, food industry, social services, organizations and shipping.

In addition we are also involved in research projects in tandem with the University of Excellence RWTH Aachen. For over a decade now we have been known for innovative software products and holistic consultancy and service activities.

Executive board:
Dr Iris Bruns
Dr Stephan Killich
Dr Alexander Künzer

Service

Do you have any questions or do you require further information?

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We look forward to your call!

Alternatively please visit our website at:
www.consense-gmbh.de

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