



pointing the way

ConSense IMS|QMS|PMS

Transparency and Acceptance
for Quality Management





Transparency and Acceptance

In order to make full use of the actual benefits of a quality management system or an integrated management system, employees must be given quick and easy access to the information that is relevant for them.

Here, this information must always be up to date and correct. This is only possible in the long term if the time and effort it takes to manage the system and keep it up to date is low for everyone involved.

With the software solutions ConSense IMS|QMS|PMS, you have access to the perfect options for managing, maintaining and using quality management systems or integrated management systems.

ConSense will ease the workload of your quality management specialist, saves time and thus offers the best possible conditions for the step from a "QM secretary" to a quality manager!

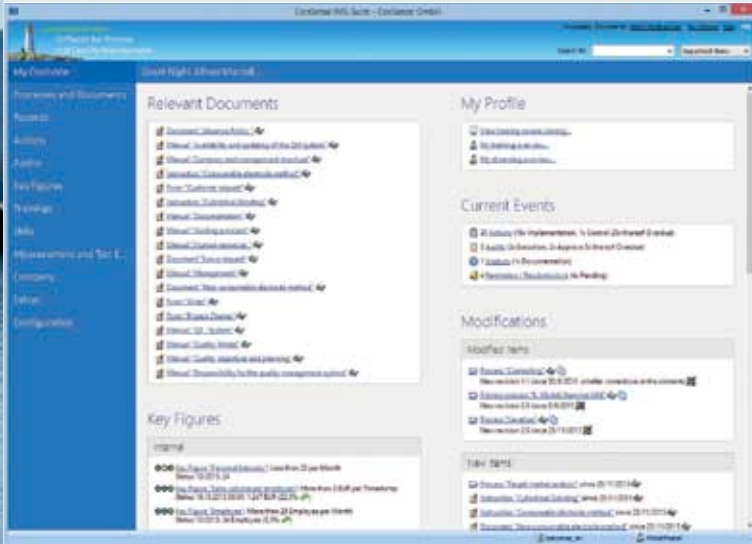
The quality of the products and services is the basis for the success of your company. With a quality management system that is compliant with DIN ISO 9001 etc., employees have a tool at their disposal that enables them to continuously improve quality and processes. However, all too often QM systems disappear back into the dark in day-to-day work. They only see the light of day again when the next certification is imminent – completely wasting the potential for long-term and sustainable quality improvements!

With the aid of the software solutions ConSense IMS|QMS|PMS, committed quality management specialists can shed light on the QM system:

- Personalization focuses attention on what is crucial
- Ease of use improves acceptance
- Automation takes the burden of routine tasks away from the quality management specialist
- Benefits are boosted through up-to-date and transparent information

Personalization delivers a clearer overview

The ConSense software selectively puts together all of the relevant information for each employee. For example, pending tasks and upcoming appointments are displayed for the responsible people, and managers can view the current key performance indicators, HR information etc. Of course, all employees also have fast access to all the processes and documents that are important for them. Version changes are compiled for each individual, making them transparent and therefore easy to follow.



Easy navigation improves employee motivation

With the graphical process representation and simple navigation, the ConSense software increases employee motivation and acceptance of the QM system. Users can navigate easily and intuitively through their company processes – including at detailed sub-process level. All required information (e.g. relating to individual process steps) is displayed directly. You are only a mouse click away from opening linked documents, checklists etc. Here, the ConSense software solutions automatically ensure that the links to relevant documents are always kept up to date. Documents can be moved across the entire system without any loss of functionality.

Integrated process modelling

The integrated process editor enables fast and simple modelling of processes. Thanks to the intuitive operation and the ability to adapt the modelling tools to your requirements, you can design the processes to accurately reflect what actually happens. Here, the software does not impose any requirements in terms of the quality philosophy or process modelling – you can easily adopt your established system 1:1 into the new environment. Defined interfaces (e.g. Business Process Modeling Notation – BPMN) ensure that your existing process descriptions can be easily integrated into the ConSense solutions.

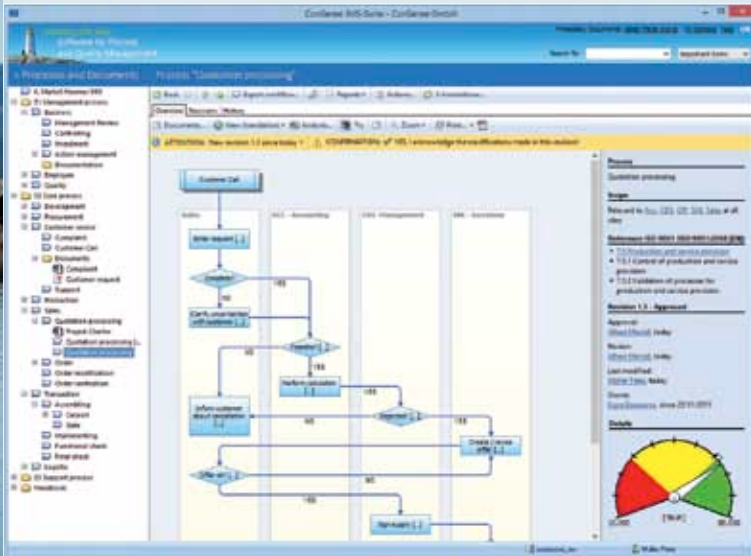
Documentation with automatic functions

The ConSense solutions take care of all aspects of the administration and controlling of all important documents. All document types are supported – including Microsoft® Office or OpenOffice documents, CAD drawings or images and videos, and of course including the relevant editing and revision control options. Old versions of processes and documents are automatically archived and are therefore always available for inspection. You can then directly embed the documents from your QM system in the process sequences.

Paper documentation as an alternative

With ConSense IMS|QMS|PMS, companies can manage and use their management systems fully electronically. However, in some situations it may still be necessary to provide paper-based handbooks. With the aid of the specially optimised print output options (incl. integrated change management), ConSense always makes the latest released revision available.

“A high level of acceptance among employees is a vital prerequisite for the success of a QM system.”



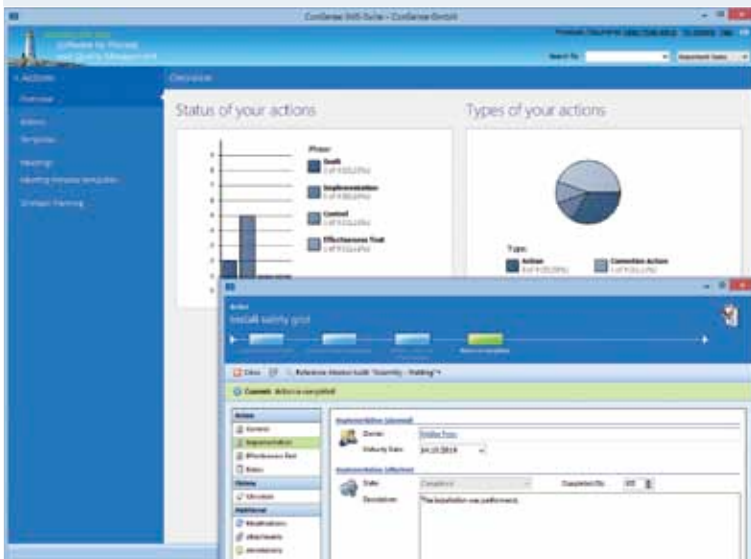
Workflow optimises the release process

The ConSense solutions will assist you with changes, reviews and releases, as well as with auditing your processes and documents.

Pending tasks are forwarded to the relevant persons via the integrated workflow control. Completion of activities is automatically checked, and reminders are sent out where necessary.

The history of activities (e.g. changes, reviews and releases) is automatically recorded in the process, and the relevant employees are informed by e-mail about status changes.

If an employee accesses a process or document, then the currently released revision is always displayed. Other revisions are marked accordingly and blocked for the employee to ensure that invalid documents are never used.



Standards on hand for certification

The IMS|QMS|PMS solutions from ConSense will assist you with preparation work for certification and will help to reduce the actual workload involved. All of the required standards, such as ISO 9001 (Quality), ISO 14001 (Environment) or OHSAS 18001 (Occupational Health & Safety) are managed, including process representation, handbooks, audits etc. The links between certain standards and processes is clearly presented.

Automated reporting for greater transparency

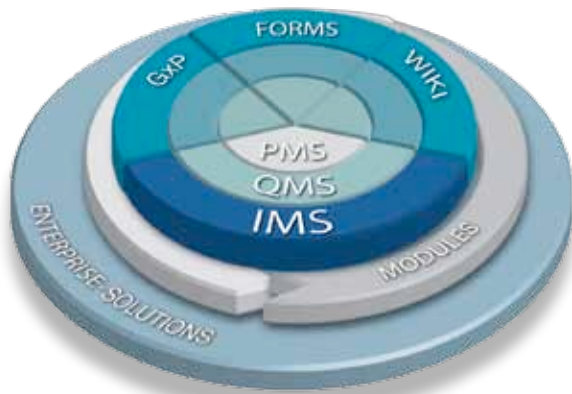
With automatically generated and up-to-date reports at your disposal at all times, you can always stay on top of the status of your QM system. For example, the frequency with which processes and documents are amended is transparently analysed, and clear lists show the status with regard to reviews, releases and internal auditing etc.

Minimal IT requirements

The ConSense software is not only the perfect solution for quality management specialists. The IT department will also benefit from its seamless and easy integration into existing company structures.

“Technology, Organization, People Our Strength is to look at all Aspects of QM Projects.”

An overview of our
products



About ConSense

ConSense GmbH supports companies in all aspects of management systems.

We employ a holistic, process-oriented approach. We start by taking stock of your existing processes, and then we draw up a concept, which we then implement and roll-out. Together with our customers, ConSense not only develops innovative strategies and concepts, but also helps them with the specific details relating to technical, organizational and HR implementation.

ConSense IMS|QMS|PMS

With the products ConSense IMS (for integrated management systems), ConSense QMS (for quality management systems) and ConSense PMS (for process management systems), ConSense covers the full bandwidth of modern CAQ solutions.

With support from several standards and access for any number of employees at different sites, ConSense can be scaled for any company size and industry.

Optional modules – e.g. for key performance indicators or complaints processing – can also be used to tailor the ConSense CAQ solutions to individual requirements.

At a Glance

The advantages of ConSense software solutions:

- Reduced administration thanks to a reduction in time-intensive routine/update activities.
- Increased acceptance and practical benefits of management systems in the company thanks to the intuitive graphical process representation.
- Personalized information reduces the workload involved in using the management system at all employee levels.
- Administration of all required management systems and standards, including process representation, handbooks, audits etc.
- Creation of uninterrupted revision control for processes, documents, handbook sections etc. with automatically generated revision histories.
- Support for all document types (e.g. Microsoft® Office, OpenOffice, CAD and multimedia files etc.).
- They enable companies to take the step from quality management to knowledge management.
- Integrated process editor ensures a uniform appearance.
- Integration in existing Intranet and Internet solutions is made possible.

Service

Do you have any questions?
Do you require further
information?

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www.consense-gmbh.de