



Action Management:

- Simple and user-friendly registration, management and controlling of all measures
- Automatic organisation of recurring measures
- Reliable controls and monitoring as well as traceability
- Effective escalation management
- Automatic notification of responsible employees
- Effective monitoring, Evaluation and further processing



Audit Management:

- Systematic planning, performance and monitoring of internal and external audits
- Tailored implementation, detailed documentation
- Scalable steering of actions and measures
- Individual compilation of audit reports
- Catalogues of questions



Key Performance Indicator Management:

- Provision of latest key performance indicators on a daily basis
- Transparent processing and reporting
- Manual or automatic acquisition of key values
- Clearly laid out and meaningful data visualisation (e.g. via traffic light function)
- Link to central action management



Training Management:

- Full support for the planning, implementation, and documentation of training
- Clear administration of appointments and registrations
- Automatic evaluation and effectiveness test
- Integrated certificate printing



Qualification Management:

- Transparent management of the employee qualifications available in the company
- Systematic approach to taking stock: Comparison of target vs. actual
- Demographic checks and qualification matrix
- Link to the training management system
- Automatic reminders for time-limited qualifications



Test Equipment Management:

- Clear management of the test equipment that is used
- Detailed test equipment information
- Integrated document management
- Monitoring of testing deadlines, automatic deadline reminders
- Integration of testing aids and work equipment



Complaint Management:

- Analysis of all recorded complaints
- Uninterrupted history with no gaps, systematic evaluation
- Reliable escalation
- Link to Action Management
- Comprehensive documentation and reporting
- Freely configurable procedure



Risk Management:

- Detection and management of company risks and process risks
- Risk assessment and evaluation
- Controls and measures and comprehensive analysis
- Configurable risk matrix and further tools
- Based on ISO 31000, IKS and other directives and standards



Mobile Solutions:

- Browser-supported, web-based solution for mobile usage of content from ConSense IMS|QMS|PMS
- Structured search function and links to favourites for fast access
- Special processing and optimised representation for displays on different end user devices



International QM / Multi-language Capability:

- Innovative multi-language concept for international use of ConSense IMS|QMS|PMS
- Available in different languages (e.g. German, English, French, Italian, Spanish, Czech, Portuguese, Swedish, Polish, Mandarin)
- Individual language selection and optional selection of language variants for location or country-specific content.



Export Interfaces:

- Different interfaces for user-friendly exports of central information from ConSense IMS|QMS|PMS
- Integration in the existing system landscape
LDAP/ADS Interface, XML Export and Runtime Export
- File Synchronisation
- PDF Export



SharePoint Connector:

- User-friendly connection to the business platform Microsoft® SharePoint
- Incorporation, use and processing of content from the system in MS SharePoint
- Integration in the MS SharePoint search tool



WIKI Knowledge Management:

- Usability of the tacit knowledge of your employees
- Increased productivity through interactive knowledge management
- Increased motivation and promotion of the cooperation through Social QM
- Intelligent interaction between quality management and dynamic knowledge management
- Active exchange of good practices and experiences of staff members



Hazardous Materials Management:

- Central registration and administration
- Fast generation of required documents
- Information and certificates available at the push of a button
- Compliance with legal requirements
- Reliable occupational health and safety and environmental safety



GxP Validation Management:

- Validation management and document support
- Process implementation and management
- Electronic signatures
- Defined roles and rights concept, high access security
- Uninterrupted tracking of changes via audit trail
- Status of employee qualifications
- Release and implementation of documents and processes checked by between 1 and 3 additional pairs of eyes
- Technically pre-validated software, configuration management